



Lister House Surgery

**Online Access to Medical Records Request Form. Please complete all sections**

**You can also view your medical record using the NHS App. Please follow the link: [Link](#)**

To apply for online access or proxy access, please visit our website: [Link](#)

**A. Patient Details**

|                   |  |                             |                                                             |
|-------------------|--|-----------------------------|-------------------------------------------------------------|
| First Name        |  |                             |                                                             |
| Last Name         |  |                             |                                                             |
| Date of Birth     |  |                             |                                                             |
| NHS Number        |  |                             |                                                             |
| Email Address     |  |                             |                                                             |
| Contact Number(s) |  | Preferred Method of contact | SMS <input type="checkbox"/> EMAIL <input type="checkbox"/> |
| Home Address      |  |                             |                                                             |

**B. Type of Access Requested**

|                                                                                                                                                                                                                                                                                                                   |                          |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------|
| I am applying for full online access (please note this may take up to 2 months)                                                                                                                                                                                                                                   | <input type="checkbox"/> |
| I am applying for access to my medical record from the date of this form.<br>(these request can be done within a few days)                                                                                                                                                                                        | <input type="checkbox"/> |
| I am applying for access to view my medical record from – Date:.....<br>(Please specify date)                                                                                                                                                                                                                     |                          |
| Accessing full records / full record retrospectively. I understand this request is added to the Practice waiting list. I understand that consideration for this may take up to two months to process as this is time consuming and could require a clinician to check each entry that has been made in my record. |                          |
| Requesting repeat prescriptions                                                                                                                                                                                                                                                                                   | <input type="checkbox"/> |

**C. I wish to access my medical record online and understand and agree with each statement**

|                                                                                                                                  |
|----------------------------------------------------------------------------------------------------------------------------------|
| 1. I have read and understood the information provided by the practice                                                           |
| 2. I agree to my username and password being sent to the email address /mobile provided                                          |
| 3. I will be responsible for the security of the information that I see or download                                              |
| 4. If I choose to share my information with anyone else, this is at my own risk                                                  |
| 5. If I suspect that my account has been accessed by someone without my consent, I will contact the Practice as soon as possible |

|                                                                                                                                          |       |
|------------------------------------------------------------------------------------------------------------------------------------------|-------|
| 6. If I see information in my record that is not about me or is inaccurate, I will contact the Practice as soon as possible              |       |
| 7. If I think that I may come under pressure to give access to someone else unwillingly I will contact the Practice as soon as possible. |       |
| Patient Signature                                                                                                                        | Date: |

## Proxy Access Requests – Children under eleven years of age / relative / cared for

**TO BE COMPLETED BY PATIENT IF THE REQUEST IS FOR PROXY /3<sup>RD</sup> PARTY USER ACCESS ONLY:**

You will be asked to provide ID for both the requestor and patient. You will also need to provide proof of parental / caring responsibilities

|                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                       |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------|
| <p><b>PROXY ACCESS REQUESTED?</b> The request is for online access to the areas ticked in box <b>B</b> above, and the access is being authorised for someone else other than the patient (with patient approval).</p> <p>The patient must read and sign the boxes in <b>C</b> above to confirm their understanding.</p> <p><b>NB If the patient lacks capacity, please request and complete a 3<sup>rd</sup> Party User (Proxy Access) Form</b></p> | YES / NO                                              |
| <p>If Yes, please state the name/s and relationship/s below (e.g. legal guardian)</p><br><p>Name/s of person to be given online access:</p> <p>.....</p> <p>Relationship to Patient:</p> <p>.....</p>                                                                                                                                                                                                                                               |                                                       |
| <p>I, the patients' authorised representative and account user have read and understood the statements relating to the medical record in box C above and sign to confirm my adherence to the requirements outlined on behalf of the patient</p>                                                                                                                                                                                                     | <p>Signature/s of representative/s</p><br><p>Date</p> |